

*ASSOCIATED & CATHOLIC COLLEGES*

*OF*

*WESTERN AUSTRALIA*

*D.4 — "POLICY ON*

*DISPUTES*

*AND*

*COMPLAINTS"*

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OF  
WESTERN AUSTRALIA**

**D.4 — "POLICY ON DISPUTES AND COMPLAINTS"**

**POLICY**

It is the policy of the ACC to settle disputes and complaints by:

- a) The Director of Sport is to resolve the dispute/s or complaint/s if it/they are covered by Association policy.
- b) The Disputes Tribunal is to resolve such disputes or complaints if they are not covered by Association policy.

**PROCEDURES**

The following procedures are to be observed:

- a) Disputes should not be taken verbally at the sporting venue. They are to be directed to the Director of Sport and the Administration of the ACC in writing.
- b) The Disputes Tribunal shall consist of the Sports Coordinators from the schools represented on the Executive Committee. If the Director of Sport considers any member to be inappropriate, he/she may replace any or all of them with other members of the Sports Management Committee at his/her discretion.
- c) The school/schools involved in the particular dispute are not to be represented on the tribunal.
- d) The decision of the Disputes Tribunal shall be accepted without appeal.
- e) Disputes pertaining to the results of and matters arising from major carnivals or events, are to be in the hands of the Director of Sport no later than **three (3)** working days after the distribution (email/fax/mail/web site) of final results for that series of carnivals or event by the ACC office.

In the case in which that carnival or event occurs in the week prior to school holidays, the time permitted for the submission of such disputes or complaints, is extended a further **three (3)** working days.

- f) Post carnival results: The ACC office will endeavour to distribute (email/fax/web site) the final carnival results to schools:
  - \* **Within 24 hours for each individual carnival.**
  - \* **No later than seven (7) working days after the conclusion of that series of carnivals or event for the virtual carnival and All Star team.**
  - \* In the case in which that carnival or event occurs in the week prior to school holidays, the time permitted for the distribution of results, is extended a further **three (3)** working days.

**NORMAL PRACTICE**

- a. That the decisions of officials are binding.
- b. That protests are heard on the basis of evidence lodged using means appropriate to the resources of **all** participants.
- c. The 4a and 4b are included as 'Policy' in the Policy and Recommendations section of the ACC Charter.